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GRAPHICS & WEB DESIGNER WITH SALES, ADMIN, AND TECH EXPERIENCE Objective TO SERVE others in a meaningful way while forming positive, lasting relationships. I desire employment in a supportive environment as a valued member of a team that genuinely cares about the people it serves. I seek a career opportunity where I can grow. · Outgoing, cheerful and friendly personality who thrives in team-oriented work environment **Profile** 20 years of customer service experience – banking, sales, marketing, tech support, more Wide-ranging technical expertise and advanced skills in numerous popular applications like Adobe's Creative Cloud, MS Excel/Word, as well as hardware and connectivity know-how Lutheran Tech, Citrus Springs, FL 2016 - 2021 **Employment** Graphic Designer, Marketing & Technology Consultant History Generated leads via cold calls, advertising, email campaigns, website development, and social media marketing Developed websites, logos, advertisements, PowerPoint presentations, and a wide gamut of other graphic design products Developed and implemented clients' social media marketing strategies, including page likes and user engagement Hope Lutheran Church, West Palm Beach, FL 2014 - 2016 Graphic Designer, Front Desk, Office Manager · First point of contact for all communication, both internal and external • Eagerly provided clerical support and facilitated collaboration between twelve volunteer team leaders, staff and board of directors Researched, ordered and maintained inventory of all supplies and technology Created and integrated digital filing processes into existing procedures: scanning bills and documents with digital distribution across organization Premier Award Marketing, Oldsmar, FL 2013 - 2014 Website and Graphics Designer • Turned around an upside-down design department with 70+ past-due accounts into a sales-generating and testimonial-giving client base Collaborated with small businesses from every industry and up-sold products to increase their income – designing websites, logos, and email campaigns Constructed a half-dozen spreadsheets to intelligently manage clients' numerous projects, vastly increasing productivity and capabilities Sun Key Publications, Seminole, FL 2004 - 2007 Office Administrator, Advertising Sales • Never failed to meet daily and monthly appt. setting and sales goals · Expertly managed small office with reception, phone answering, office supplies, message delivery, customer follow-up, and tech support Education St. Petersburg College, St. Petersburg, FL 2008-2013 Digital Media - Digital Arts Degree Incomplete

2014-2016

Martin Luther College, New Ulm, MN

Staff Ministry Certification